**Questions submitted by attendees Oct. 23, 2017**

**CAS (Certified Assessment System)**

1 - Is the assessment tool available for review?

2 - Currently every agency that services my child does a DDP2. Will they no longer be required to do so, and at what point will they stop?

3 - Once the CAS is completed, will every agency that services my child be given a copy of it and by whom?

4 - Since OPWDD is transitioning from the DDP-2 to the CAS, what changes to the CAS will be made, if any, to address questions of validity and reliability?

Where do the residential managers fit in this, are they part of it?

5 –What is the appeals process? OPWDD has said to some to have the MSC write up an addendum, however there is currently no way to electronically attach the amendment to the CAS. There are families that have been told there is nothing that can be done.  Will that be fixed and if so how? Will you be letting families know about the appeals process before the CAS is done on their family member?

6 - To my knowledge the CAS was designed as an assessment tool for nursing home residents. It doesn't ask crucial questions that were on the DDP-2 such as: can the person read? Can the person use their hands? Will these concerns be addressed and/or corrected, and if so how and when?

|  |
| --- |
| **CAS & Self Direction**  1 - How exactly will the transition to the CAS affect individuals who are doing Self-Direction with Budget Authority?  2 - Will SD budgets be re-determined using the CAS?  3 - How will Personal Resource Allocations be calculated based on the CAS?  4. What will the role of Fiscal Intermediary be? |

**CCO - Care Coordination Organization**

1 - The change from simply agencies to CCO’s is dismantling what’s already in place. What are your plans to prevent it from becoming "structured chaos?"

2 - How will we be notified about who our new CC will be, do we have a choice?

3 - In order for agencies/entities to qualify to join or be part of a CCO what will be the requirement(s) from OPWDD or other gov’t agencies?

4 - How will this change impact the Front Door process?

5 - What else will families need to know and/or do to navigate the system?

6 - What will OPWDD oversight look like when this change occurs next July? Who do the CCOs answer to, and who does one complain to?

7 - Is there an accountability structure to ensure CCs are being effective and if so, what does that accountability look like?

8 - What will be the "minimum" qualification(s) of care coordinators in a CCO, how will they be trained to transition from an MSC to Care Coordinators

9 – What will be the minimum qualification(s) of the supervisor or director they will report to?

10 - How will this change caseloads of former MSC’s now CCs?

11 –Right now, Health Home managed care is the system for mentally ill, as well as people withsubstance abuse issues. They have Care Coordinators that are overwhelmed with high caseloads, so the coordination and care is often not adequate. What are you doing to prevent this from happening for the highly specialized and often intense needs of the IDD population?

12 - Will MSC's be compensated fairly across the board?

13 - How will CCOs provide services to individuals with challenging behaviors?

14 - Will these changes affect residential housing assistance and residential opportunities, and if so in what ways?

15 - What does a guardian need to do if they want to remove someone with IDD from Care Coordination?

16 - How will the change affect employment opportunities for our loved ones?

17 - How is Due Process and Informed Consent being applied and monitored?

18 - What is the appeals process for CCO decisions?

19 - What will be the effect of the Care Coordination Organizations/Health Homes on outside insurance (non-Medicaid) maintained by persons with ID, particularly once coverage under the CCO/HH is mandated?

**CCO’S & SD**

1 - How exactly will this change how SDS works - from budgeting to program approval to submission of invoices for reimbursement and timesheets/payments for support workers?

2 - How will you ensure a smooth transition to avoid interruptions in services/worker payments?

3 - What guarantees do we have that Self Direction budgets will not be cut by CCOs?

4 - We need a step-by-step explanation of what exactly we will all have to do, practically speaking, to work within this new system?

5 - Who will be my Fiscal Intermediary, the current entity or the CCO?

|  |
| --- |
|  |
|  |